



Public Works
2024 Executive Summary¹

	Month		Annual					
	May 2023	May 2024	2020	2021	2022	2023	Projected 2024	2023-2024 % Δ
	Streetlights and Traffic Signals²							
Constituent Requests	272	410	3,126	4,206	3,980	4,017	4,961	23.5%
Total Requests/Work Orders Completed	450	562	10,063	7,037	10,439	4,930	5,856	18.8%
Average Days to Complete Requests	2.8	2.0	2.7	3.7	3.4	3.2	2.0	-36.0%
Newly Activated Traffic Signals ³	0	0	12.0	17.0	5.0	9.0	2	-73.3%
Wire Theft Replacement Completed ¹⁰	2610	8005	N/A	N/A	N/A	35310	99732	182.4%
Streetlight Poles Down	14	18	N/A	N/A	N/A	193	334	72.8%
Small Cell Sites/Facilities⁴								
Received	17	10	595	504	709	626	178	-71.6%
Pending	44	16	432	156	531	665	245	-63.2%
Approved	1	12	546	511	513	405	194	-52.0%
Special Event Permits	40	30	141	320	317	410	293	-28.6%
Vector Control								
Work Orders	114	93	137	703	871	1,065	1,188	11.5%
Citizen Phone Calls	42	54	207	398	372	333	317	-4.9%
One-Call								
Tickets Received ¹²	5,578	0	55,023	58,940	60,762	66,690	17,467	-73.8%
Tickets Processed in the Field	343	0	9,504	7,933	5,886	4,142	2,220	-46.4%
Capital Plan								
Engineering Contracts	67	65	56	64	61	65	66	2.0%
Value of Engineering Contracts	\$103,677,276	\$118,458,171	\$89,209,709	\$97,269,588	\$93,738,341	\$104,962,390	\$116,259,265	10.8%
In-House Designs	22	20	26	23	21	19	17	-12.1%
Right-of-Way Acquisitions	42	24	26	25	27	36	25	-31.5%
Construction Projects	55	57	34	38	55	55	53	-2.8%
Value of Construction Contracts	\$726,323,494	\$978,376,006	\$439,031,906	\$537,973,836	\$636,255,601	\$770,865,588	\$862,648,638	11.9%
Road Maintenance								
Service Requests (Citizen Inquiries)	798	1,008	6,196	6,815	7,895	10,709	12,178	13.7%
Average Days to Complete Service Requests	0.2	0.2	0.2	0.2	0.2	0.2	0.2	0.0%
Roadway Activity								
Miles of Graded Gravel Roads ⁵	10.0	18.0	367.0	286.0	270.0	150.0	297.6	98.4%
Lane Miles Crack-Sealed	9.8	10.4	107.5	107.3	109.4	72.4	115.1	58.9%
New Pavement Lane Miles ⁶	0.0	0.1	1.9	0.1	3	1	4.5	204.4%
Pavement Repairs (Square Yards)	560.3	1,794.6	10359.9	21351.3	10,620	13,168	14,813.1	12.5%
Constituent Connections⁷								
Homeless Clean-Ups	87	102	328.0	643.0	771.0	1036.0	1,150	11.0%
Inquires via Email	387	377	6,445	4,798	5,648	4,799	5,088	6.0%
FixIt Clark County Inquiries/Requests ⁸	873	1,181	2,058	10,755	10,466	11,069	14,801	33.7%

Notes & Highlights

- 1- Data from previous months are subject to change as information gets updated in the software system after the end of each month.
- 2- Streetlighting work orders were changed in June 2016.
- 3- Newly-Activated Traffic Signals began to be reported in January 2020. Additional historical data will be added over time, if available.
- 4- A small cell site license application is the initial application for a small cell site from a wireless licensee, or an application to modify an existing small cell site.
- 5- The total miles of graded gravel roads increased in July 2017 due to floor repair work on Cottonwood Cove and Columbia Pass, as well as other areas in Northwest Las Vegas.
- 6- Prior to 2020, the number of new pavement line miles were measured in square yards. Starting in 2020, new pavement line miles started to be measured in lane miles.
- 7- These measures were first reported in January 2017. Historical data will be added over time, if available.
- 8- FixIt Clark County allows residents to report quality-of-life issues and request services. It replaces the previous reporting mechanism known as ClarkConnect. The historical data available includes inquiries from ClarkConnect.
- 9- Public Works experienced issues with its database between April 2022 and August 2022, which affected running accurate reports for Construction Projects and Value of Construction Contracts. Issues remedied in late-August 2022.
- 10 - Wire Theft Replacement Completed metrics (tracking unit is in feet/foot). Reporting for both Wire Theft Replacement Completed and Streetlight Poles Down began Calendar Year 2023.
- 11 - Discontinued reporting Newsrack Violations/Impounds data for Countywide Performance Measurements, effective 1/1/2023. Public Works continues to monitor and track this data, which is available upon request.
- 12 - February 2024 - One Call "Tickets Received" decreased due to the hiring of a third-party line locating contractor (ELM Utility Services) to assist the County with the backlog of tickets in locating and marking Public Works' subsurface facilities.